



August 22, 2006

Smart Caregiver Corporation  
1205 North McDowell Blvd.  
Petaluma, CA. 95954

**RE: Customer Satisfaction**

Dear Smart Caregiver:

This letter is to thank you for years of innovative products and friendly customer support. As the Corporate Risk Manager for a 600-bed long-term care system, we have found your Door Monitors to be a fantastic tool to assist our staff in their efforts to keep our residents safe. The instruction manuals are written clearly and the items themselves are built tough and are reliable. There are a lot of options out there for facilities looking to upgrade their wandering protection. When you take the time to look at the different systems and technology available in the marketplace today, you will be hard pressed to find a better product at a better price. Thanks again!

Sincerely,

Amie J. Harrison, FLHCRM  
Corporate Risk Manager  
Regents Park at Aventura  
Regents Park of Boca Raton  
Claridge House Nursing and Rehabilitation Center